

SBE Goals	Priority Goals	Priority Activities	Status
4.1	Perform a comprehensive review of Information Technology (IT) services and establish processes and procedures surrounding technology operations and projects in order to institute proper governance and management.	Introduce LEA-centered Governance into IT operations by establishing a Technology Advisory Group (TAG). Group membership will be comprised of LEA / Charter representatives and other partners by June 2016.	On-track
4.2		Increase the collaboration with the Office of the State Chief Information Officer (SCIO) and take advantage of offerings from the Office of Information Technology Services (OITS) in order to enhance the efficiency of NCDPI and realize cost savings by June 2016.	On-track
4.3			On-track
1-5	Ensure that all internal and external stakeholders have access to data and reports via state of art systems.	Develop a comprehensive data integration plan for enhancing the data models and their interfaces across all applications/systems including Home Base by June 2016.	On-track
		Develop a consolidated reporting framework by March 2016.	On-track
4.1	Develop a plan ensuring every school has access to devices and sufficient wireless coverage to support 1:1 initiatives.	Modernize Annual Media and Technology Report (AMTR) data collection to improve the accuracy and usefulness of the data collected, in order to measure the scope of this initiative. This is part of the North Carolina Digital Learning Plan. By June 2016.	On-track
		Develop a collaborative device purchase program for schools in order to be able to save money by leveraging statewide contracts by June 2016.	On-track
1-5	Improve LEA, School and NCDPI users' satisfaction with the NCDPI Technology Services.	Develop a survey to measure customer satisfaction and identify areas of strengths and weaknesses by March 2016	On-track
4.1 4.2 4.3	Ensure that all technology systems are available when needed by end users and meet industry standards.	Develop a plan to modernize or replace legacy applications and/or systems by January 2016.	On-track
		Upgrade and consolidate IT infrastructure to enhance performance and realize cost savings by April 2016.	On-track
		Establish and enforce Service Level Agreements (SLA) with all technology services providers and customers by February 2016.	On-track
		Increase the utilization of Microsoft Office 365 applications (SharePoint Online, Project Online, OneDrive etc.) across all divisions and extend its use to LEAs and Charter Schools by introducing collaborative solutions based on these tools due June 2016.	On-track

Please note that the above is not an exhaustive list of the area's goals and activities, but reflects the area's **highest priorities**. For more information regarding Technology Services, please see <http://www.ncpublicschools.org/techservices/> .